

**CHATHAM COUNTY PURCHASING DEPARTMENT**

**ADDENDUM NO. 2 TO RFP NO. 16-0008-6**

**FOR: BUSINESS LICENSE AND PERMITTING SYSTEM**

**FOR CHATHAM COUNTY**

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**NOTE: PROPOSAL DUE DATE AND TIME IS EXTENDED TO 5:00 P.M. MARCH 15, 2016**

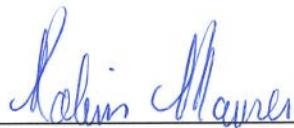
**PLEASE SEE THE FOLLOWING QUESTIONS & ANSWERS:**

1. In regards to section 4.3.1, could you please provide the current version of ArcGIS Server or clarify if the county is using ArcGIS Online for any functions? **The Current version is ArcGIS 10.2.2**
2. Could you provide a communication plan with vendors during the RFP process? **The RFP describes the process. Vendors selected for demos will be notified and dates established.**
3. Has the county visited any other jurisdictions to review the other solutions being used? If so, could you provide the vendor name(s) of said solution(s) and the name(s) of the jurisdiction(s)? **No.**
4. Could you define the individuals at the county that fall into these role(s): key stakeholders, influencers, and decision makers? **Gregory Anderson, Building and Safety Director, Suzanne Cooler, Assistant County Engineer, Nick Batey, ICS Director**
5. Is it a requirement that vendors keep all customers on the same version of the proposed solution to ensure data integrity and keep support costs down? **No. There is no requirement that all of the software provider's customers be on the same version but vendors should propose to us their most current version.**
6. Did any outside parties (contractors or non-Chatham County employees) assist in the development of this RFP? If so can you please clarify from who and what role they had with the RFP? **No.**
7. From a technology perspective, does Chatham County find it advantageous that proposed solutions do not require third-party plug-ins or installations on each client machine to operate? **Any 3<sup>rd</sup> party plug-ins must be covered by the vendor support. Any Plug-ins required (including version) need to be notated with the proposal.**

8. From an upgrade, training, and customer support perspective, does the county identify it as an advantage that each of the provider's customers are guaranteed to operate same version of the proposed solution? **No. The County does not set or give advantages based on vendors guarantee to provide the same goods and/or services.**
9. Could you provide requirements of vendors for data conversion? Please provide each of the source systems, estimated total number of transactions (spanning all years), and the amount of County resources available to assist with data conversion initiatives. **This question was answered on addendum 1.**
10. Noting in Addendum #1, Question 8, Could you please answer the following questions:
- How many demonstrations has Tyler Technologies/ EnerGov provided for the County? **One demo**
  - Has Tyler Technologies/ EnerGov provided you any pricing? **No they have not.**
  - Did Tyler Technologies/ EnerGov provide any consulting services to any departments affiliated with this RFP? **No they have not.**
  - Did any previous conversations or demonstrations contribute to requirements or functionality requested in this RFP? **No they have not.**

March 7, 2016

DATE

  
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MARGARET H JOYNER,  
PURCHASING DIRECTOR  
CHATHAM COUNTY GOVERNMENT