

CHATHAM COUNTY PURCHASING DEPARTMENT

ADDENDUM NO. 2 TO RFP No. 20-0018-1

FOR: CAD/RMS/Business Intelligence System

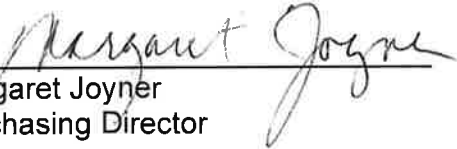
For convenience, the County is using sequential numbering for all questions. Also, for your convenience, we will provide prior addenda with every new addendum.

Question #

5. Number of active call-taker/dispatch positions required (i.e., number that are expected to be used outside of disaster situations, in the requested solution). Please do not include test/training or backup/DR positions.
There are 23 currently with potential for 50 – 60 at the new Center
6. Number of sworn officers using RMS including field reporting. Civilian users should be excluded from this count.
County-wide law enforcement sworn officers 860
7. Number of sworn officers using Mobile (CAD). Civilian users should be excluded from this count.
Number of sworn officers using Mobile (CAD) 475
8. Addendum 1 references a revised Attachment A and B with updated project name/number, but it was not included. Please provide.
The attachments are now there.
9. RFP Page 32, Section 4.8: Please specify the percentage for the required payment and performance bonds.
The payment and performance bond requirement is 100% of the project and implementation costs. Bonds must cover the entire project period.
10. We did not see Chatham County hardware and software specifications listed in the RFP. Please provide the minimum mandatory specifications as applicable. Please refer to the table entitled Chatham County CAD/RMS Workstations on page 159 of the RFP for current hardware and software specifications from the County municipalities.
11. Functional Technical Matrix, Alarm Tracking Tab:
These alarm tracking questions will be answered in a future addendum.
 - a. What is the County currently using to track and bill false alarms?
 - b. Is the County interested in a false alarm managed-services (outsourced) approach for tracking and billing false alarms?
 - c. Can you please provide the following information about the County's current alarm program?
 - i. What is the total number of false alarms in the years, 2018 and 2019?
 - ii. What is the total amount billed for false alarms in the years, 2018 and 2019?

- iii. What is the total amount collected for false alarms in the years, 2018 and 2019?
 - iv. What is the total number of active alarm systems at the end of years, 2018 and 2019?
 - d. Does the County require alarm systems to be registered? If so, is it an annual registration? What are the initial and annual registration fees?
 - e. Please provide a copy of the current alarm ordinance and fee/fine schedule?
12. Regarding page 8 of the RFP, Section II, 2.3 Offers to be Firm: can the County confirm it desires firm fixed pricing for the proposal that is valid for two years?
Yes, so that if there are optional modules the County will have pricing for a future installation.
13. Regarding page 148, 17.11 Court/Judicial Systems, please confirm if the County desires a price for this interface, and if so, specify the court/judicial system(s) and what type of interface required.
No. The County does not require pricing for this interface. There are multiple Court/Judicial solutions in Chatham County. The objective is to learn the capability of the proposed system to interface with a Court/Judicial system. Please explain the level of effort required for the interface and how the interface could benefit both Court and law enforcement services. The County reserves the right to request additional information regarding this interface, including pricing, as the process progresses forward.
14. There are a number of narrative items and forms that require vendor information/responses. Would the County release the RFP in an editable Word document?
Yes, the RFP has been posted as a Word document in a separate attachment.
15. Pages 51-54 are not in the PDF of the County's RFP. Is this an oversight or is there information that vendors would need from those pages?
This is an oversight – there is no additional information.
16. RFP page 26, 3.7 FORMAT OF RESPONSES indicates that "each new section and chapter should have its own unique tab" and Response Structure #5 indicates that "each section and chapter shall have a separate tab." Does the County want a unique tab for each of the 22 chapters as well as tabs for each subsection (e.g., 2.1, 2.2, 2.3, etc.) or just tabs for each of the 22 chapters? If the former, this would be approximately 192 tabs for each copy for a total of 2,112 tabs.
Tabs are only required for the 22 chapters. No subsection tabs are required.

For your convenience, prior addenda are attached to this addendum. We appreciate your interest in this solicitation.


Margaret Joyner
Purchasing Director


Date

CHATHAM COUNTY PURCHASING DEPARTMENT

ADDENDUM NO. 1 TO RFP No. 20-0018-1

FOR: CAD/RMS/Business Intelligence System

CLARIFICATIONS:

Please find revised Attachments A and B which referenced an incorrect project and RFP number.

For Chatham County Core License Requirement,
page153, the number should be 46 rather than 466.

QUESTIONS:

Please find answers to questions received to date:

1. Request for two week extension? The County will extend the RFP for two weeks until April 16, 2020 at 5:00 pm. Revised schedule below:

ACTIVITY	DATE
RFP Release Date	February 13, 2020
Question and Answer Period	February 14 - April 3, 2020 5:00pm EST
RFP Closing Date	April 16, 2020 5:00pm EST
Phase I - Evaluation and Scoring of Proposals	April 20 - May 26, 2020
Phase 1 Ranking	May 26, 2020
Phase 2 Notification to Selected Proposers	May 27, 2020
Preparation for Phase 2 Scripted Demonstration and Presentations	May 27 - June 26, 2020
Phase 2 Proposer Demonstrations	June 29 - July 24, 2020
Phase 2 - Evaluation and Scoring/Final Ranking	July 27 - 31, 2020
Contract negotiations	TBD
Final contract approval	TBD

2. Please confirm the number of proposal copies the County requires for submission? Please see Section 3.7 page 29 Proposal Submission for these instructions:

Proposal Submission

- One (1) original and ten (10) hard copies of the proposal without the Cost Proposal
 - One (1) original and four (4) hard copies of the Cost Proposal (separate from the main proposal)
 - One electronic version (PDF) of the proposal that does not include the Cost Proposal
 - One electronic version (PDF) of the Cost Proposal and any relevant attachments
3. Regarding the CAD-to-CAD (Chapter 10, pg. 125 of RFP) chapter, would the County like us to include a quote for this interface or just describe the ability for us to create it? Please describe the ability to create the interface(s).
4. Please confirm the *concurrent* number of users (the maximum number of users at any given time) for the following applications:

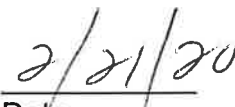
Maximum anticipated *concurrent* number of users:

- a. Call-taker/dispatcher - **60** (911 Center only); **6** (Chatham EMS/Fire); **5** (Tybee Island 911) **TOTAL: 71**
- b. View-only CAD - **125** (911 Center and external agencies)
- c. MDT – 593
- d. Smartphone app for CAD – **20** (911 Center only); **10** (Chatham EMS/Fire) **TOTAL: 30** *note: any others would be at the determination of the LE/Fire/EMS agency*
- e. LRMS – 425

THE RFP DEADLINE HAS BEEN EXTENDED UNTIL APRIL 16, 2020 AT 5:00 PM.

We appreciate your interest in this solicitation.


Margaret Joyner
Purchasing Director


Date