

**Performance Management Resources LLC  
CHATHAM COUNTY  
UTILIZATION REPORT  
YEAR 2017**

**PROCESS EVALUATION**

Period of **January 1 thru December 31**

**Evaluation/Counseling Sessions:**

**53** Active clients received Counseling, assessment and initial evaluation

**REFERRAL SOURCE**

34 Self Referral  
12 Family  
7 Supervisor  
0 Other

**PRESENTING PROBLEM**

0 Alcohol or Chemical Dependency  
6 Depression  
15 Marital/Family  
0 Financial  
0 Legal  
5 Stress  
0 Grief  
7 Work Conflict  
5 Anger  
12 Anxiety  
3 Other/PTSD

1 Total Number Active Clients	53
2 Number of Reopened Cases	10
3 Number of Counseling Sessions	402
4 Number Receiving Outside Help	0
5 Number of Human Resource Contacts	78
6 Number Help-line Calls	66
7 Number Trainings/Orientations/Workshops	5
8 Number Referral Consultations	0
9 Number of Management Consultations	0
10 Total Number Contacts for this period	614

**MONTHLY UTILIZATION RATE FOR  
CHATHAM COUNTY  
YEAR 2017**

**Utilization Rate** = the number of active cases over reporting period divided by the number of covered employees =

**Active cases times 12 gives an annualized rate ( 36 x 12 )**  
**Annualized rate divided by number of covered employees**  
**Gives Annualized Utilization Rate**

**636 annualized rate / 1600 covered employees = 39.75%**