

CHATHAM COUNTY PURCHASING DEPARTMENT

ADDENDUM NO. 2 TO RFP 15-0112-1

FOR: EMERGENCY MEDICAL SERVICE PROVIDER (ZONES 3 AND 4)  
FOR CHATHAM COUNTY, GEORGIA

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**Please see questions and answers below from the pre-proposal conference. The attendee sheet will be posted separately.**

***1). For 2014, what was the subsidy that Chatham County paid to provide Emergency Medical Services for Zone 3 and 4 Chatham County?***

For Calendar 2014, Chatham County Paid \$73,158.00 per month to the provider for zones 3 and 4 (Southside Fire, EMS and Security).

***2). What provisions are provided by Chatham County (PSAP) to the Contractor?***

The PSAP receives the 911 call by landline, then dispatches the call via 800 MHz radio to the provider. The present provider, at their cost, receives a screen capture from the Dispatch screen.

***Please describe the general dispatch function.***

The call is received by a call taker, who, thru use of approved Powerphone Emergency Medical Dispatch Protocols, if properly trained, provides pre-arrival instructions and assigns the call priority (Hot, or Cold), and forwards the call via CAD system to a dispatcher who dispatches the EMS Provider.

At present the dispatch is received by the providers dispatch center which then assigns an ALS ambulance to the call. This ALS ambulance notifies the PSAP as well as the providers dispatch center of their enroute and arrival times.

***3). Will Chatham County offer occupancy rest stations for crew members?***

Chatham County does not offer occupancy rest stations

***Are any additional fees associated?***

N/A

***4). What is the defined response time criterion for cold calls?***

Cold call response criteria is 20 minutes from the end of the PSAP's transmission to the arrival of an ALS ambulance.

**5).How many calls for mutual aid backup have been received, per zone in year to date 2015?**

Chatham County does not track the actual total number of calls for mutual aid; any call for mutual aid FROM the zone is treated as a call out of compliance, as the provider did not themselves respond to the call. Chatham County does not have access to calls from outside the PSAPs coverage area for mutual aid, as these calls are most commonly placed directly to the providers, not to the dispatch system.

Anecdotally, the mutual aid requests from within the zones are very low.

**Please provide a demand density map for Zone 3 and Zone 4.**

Chatham County does not maintain a density map for zones 3 and 4.

**6).When calls for mutual aid are responded to, what RTP allowance is given for an ambulance out of the system?**

None

**7).Please list all approved hardware for 800 megahertz equipment system?**

Any P-25 compliant equipment compatible with a trunked, 800 MHz system, that is CAP (Common Alerting Protocol) certified.

**8). Can you provide the current usual and customary rates charged to patients for ground ambulance service in Chatham County by level of service?**

Rates are not maintained by Chatham County. They are within the purview of the provider.

**9).Please provide any historical data available regarding net collection for ambulance service performed in Chatham County?**

Chatham County does not collect or maintain this data.

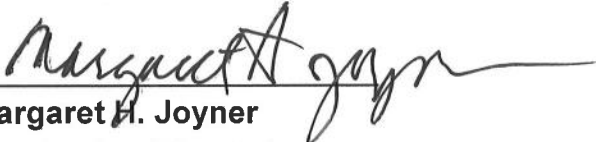
**10).What payors are included in the "Other Insurance" payor category listed on page 25??**

Any other insurance payor outside of the patients private medical coverage, ie...Homeowners, business liability, etc...

**11) Please provide an itemized list of billing classification percentages that breaks down: Auto Insurance, Worker's Compensation, and Other Insurance.**

Chatham County does not collect or maintain this data.

The deadline for receipt of proposals remains December 3, 2015 at 5:00 p.m.

  
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Margaret H. Joyner  
Purchasing Director

November 13, 2015  
Date